

Missouri Department of MENTAL HEALTH

Dashboard

Serving, empowering, and supporting Missourians to live their best lives.





Mission

Serving, empowering, and supporting Missourians to live their best lives.

Themes

Capacity and Infrastructure

Children's Services and Supports

Quality Outcomes

Workforce

Initiatives

Increase community provider capacity to meet the needs of individuals with Behavioral Health/Intellectual Developmental Disabilities (BHIDD) boarding in hospitals, jails, and homeless shelters

Continue planning and development to transition from paper-based operations to an electronic Home and Community Based Services (HCBS) case management system, ConneXion

Increase jail-based competency restoration services

Continue planning and development for new behavioral health hospital in Kansas City

Expand number of Behavioral Health Crisis Centers (BHCC)

Supports

Develop a range of services designed to improve parent-child relationships and early childhood mental wellness

Develop and implement services necessary to address the needs of children boarded in hospitals past medical necessity

Create and distribute information to assist parents and caregivers to support their children with behavioral health and intellectual and developmental disabilities

Expand resources to address the needs of youth and emerging adults as they experience the first episodes of psychosis

Continue implementation of the Developmental Disabilities Health Home

Develop streamlined access to autism project resources through the Family Flexible Assistance Program

Analyze current state and develop recommendations to mature Division of Development Disabilities' Value Based Payment for Home and Community Based Services (HCBS)

Increase the penetration rate of Integrated Treatment for Co-Occurring Disorders (ITCD) teams in order to more appropriately treat individuals with co-occurring disorders

Expand Direct Support Professional Apprenticeship

Expand recruitment partnerships with secondary and higher education programs

Design and implement targeted compensation adjustments

Standardize HR business practices across DMH to create consistent processes

Design and implement a Mental Health-specific Post Critical Incident Seminar for DMH staff experiencing trauma

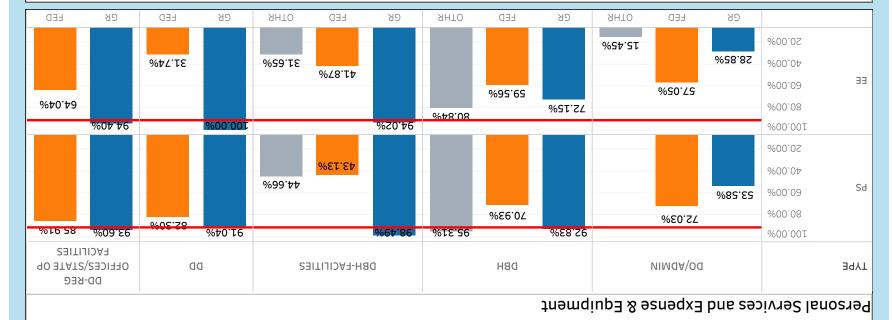
FY 25 Priorities

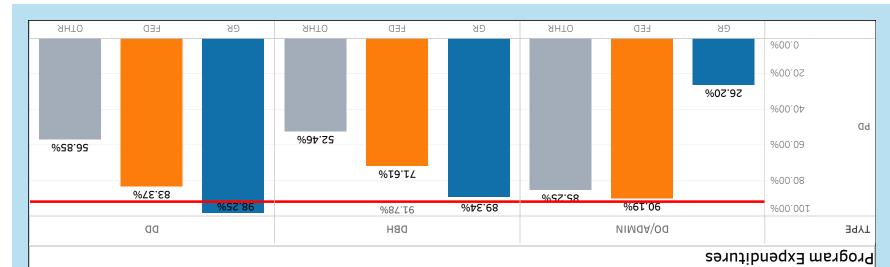
July 2024



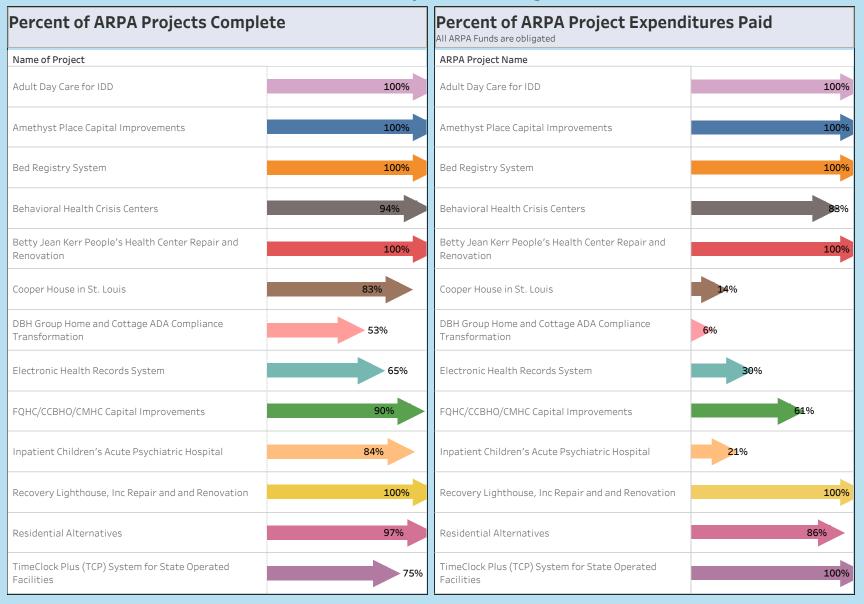
Expenditures by Division as of June 1, 2025

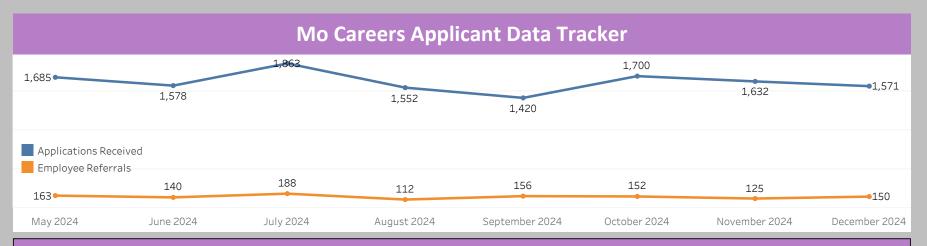
*For Budget Year FY25





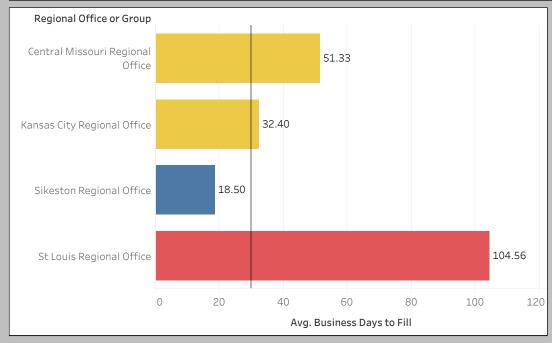
ARPA Project Tracking

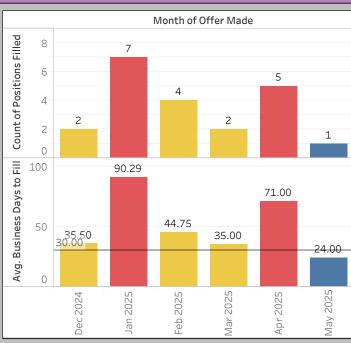


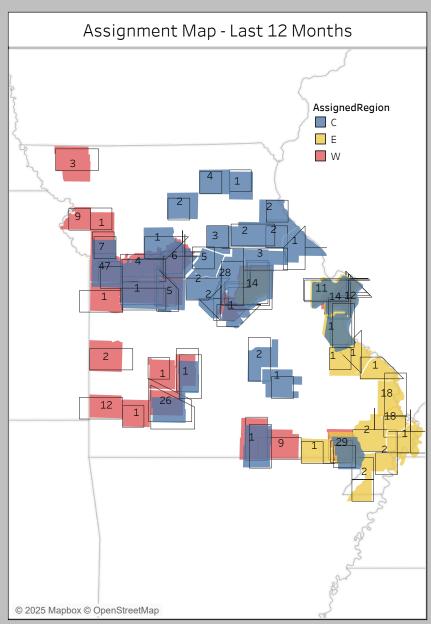


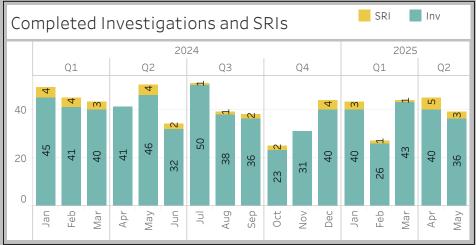
Average Business Days to Fill Position Last 6 Months

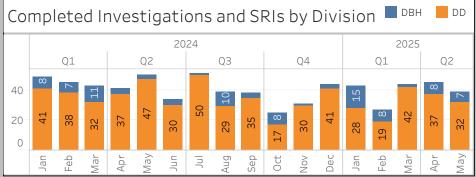
*Goal less than 30 business days



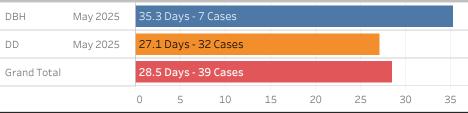


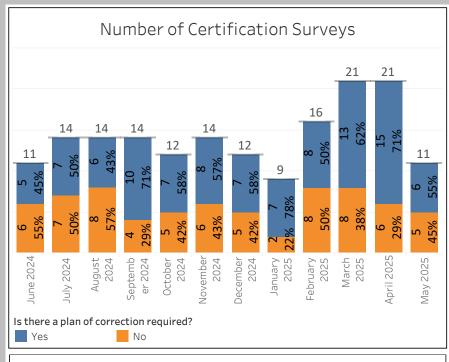


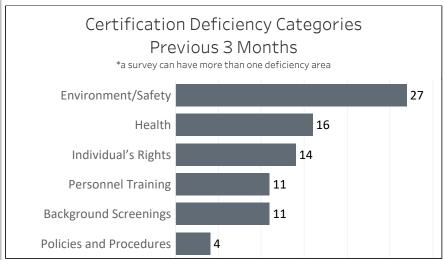


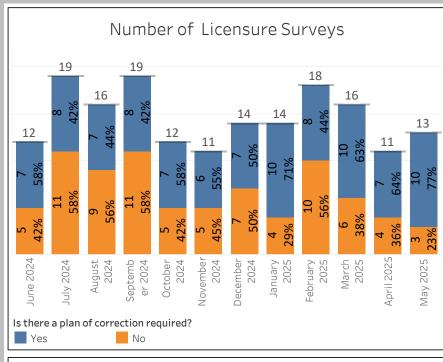


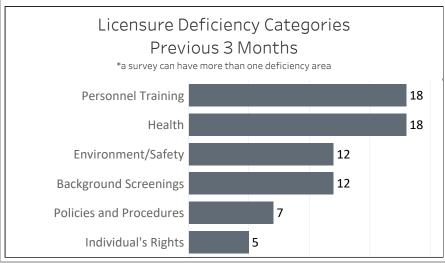












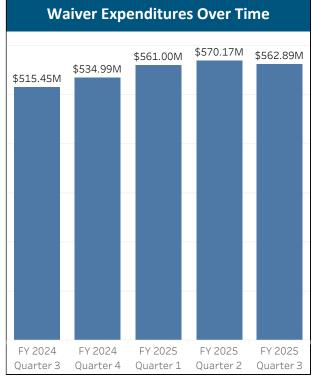


Home and Community Based Waiver Services

People Served by Waiver					
Waiver Type Community	Jan 2025 6,540	Feb 2025 6,518	Mar 2025 6,493	Apr 2025 6,583	May 2025 6,572
Comprehensive	8,913	8,914	8,898	8,943	8,970
Lopez	322	323	323	320	320
Partnership	1,190	1,175	1,168	1,158	1,147
Grand Total	16,965	16,930	16,882	17,004	17,009

Expenditures by Waiver							
		2024 Q2	2024 Q3	2024 Q4	2025 Q1	2025 Q2	
Community	Average Expenditures Per Person	\$12,979	\$13,912	\$13,327	\$13,308	\$7,597	
	Total Paid	\$79.04M	\$86.88M	\$81.68M	\$81.14M	\$45.50M	
Comprehensive	Average Expenditures Per Person	\$52,008	\$53,810	\$55,738	\$54,919	\$36,325	
	Total Paid	\$455.95M	\$474.12M	\$488.48M	\$481.75M	\$316.57M	
MO CDD	Average Expenditures Per Person	\$6,932	\$8,355	\$6,325	\$7,101	\$3,499	
	Total Paid	\$1.87M	\$2.43M	\$1.78M	\$1.97M	\$0.89M	
Partnership for	Average Expenditures Per Person	\$1,379	\$1,652	\$1,455	\$1,401	\$931	
Норе	Total Paid	\$1.38M	\$1.60M	\$1.33M	\$1.26M	\$0.76M	

Waiver Waiting List					
In Home Residential					
514	46				



30% or more

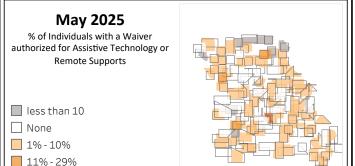
□None

1% - 10%



Independence/ Self-Sufficiency

Universal Design and Assistive Technology



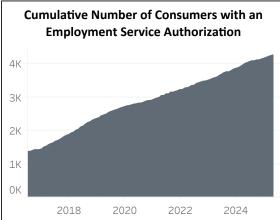
Cumulative Number of Individuals with an Assistive Technology or Remote Support Service Authorization Since 07-01-2021



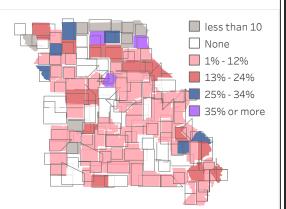
Consultations, Technical Assistances, and Trainings

Program Type	Mar 25	Apr 25	May 25
Assistive Technology	15	4	
Environmental Accessibility Ad	30	20	27
Remote Supports	5	3	
Specialized Medical Equipment	5	4	1

Employment Services



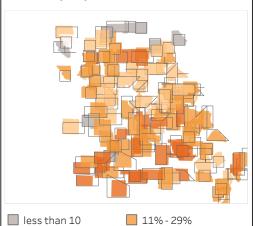
May 2025 % of Individuals ages 14-64 with open Waiver EOC authorized for

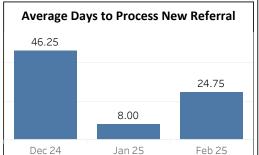


employment services

Self Directed Services





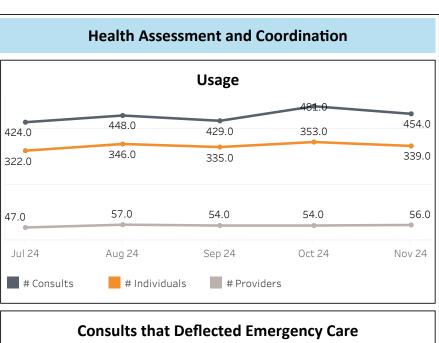


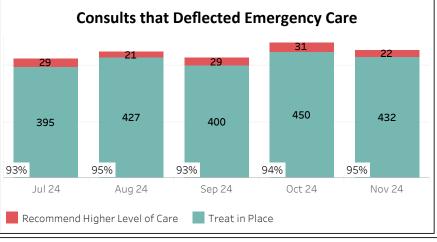
30% or more

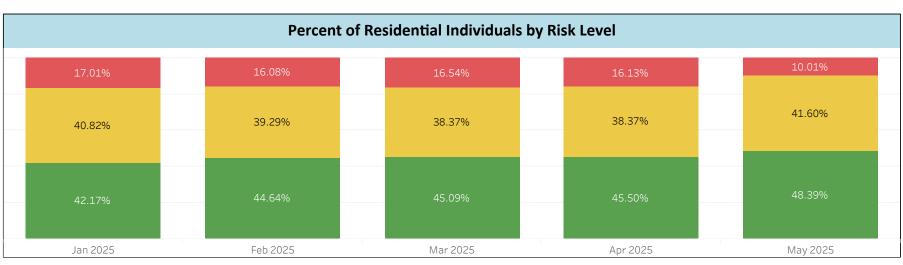


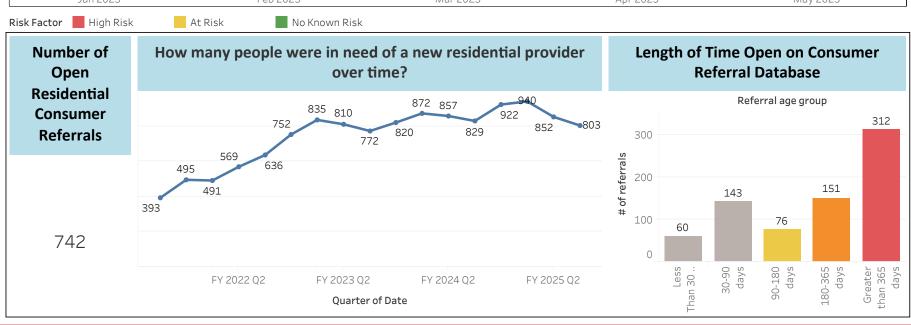
Mental Health Service Capacity/Infrastructure













Mental Health Service Capacity/Infrastructure

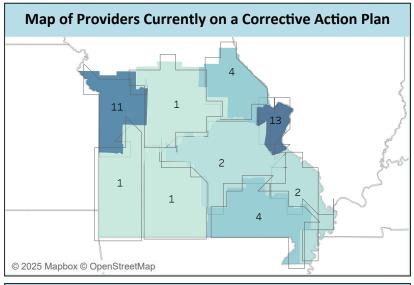
Provider Corrective Action Plan (CAP)

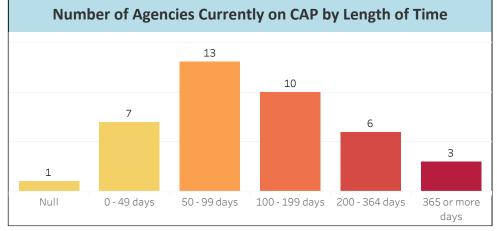
Number of Providers Currently on Corrective Action Plan						
	Service Provider	TCM	Grand Total			
Count of Agencies	38.00	2.00	40.00			
%Service Providers	6.10%	-	6.10%			
%ТСМ	-	2.86%	2.86%			

Provider Corrective Action Plans Ended Previous Month

Provider Corrective Action Plans Implemented Previous Month

6







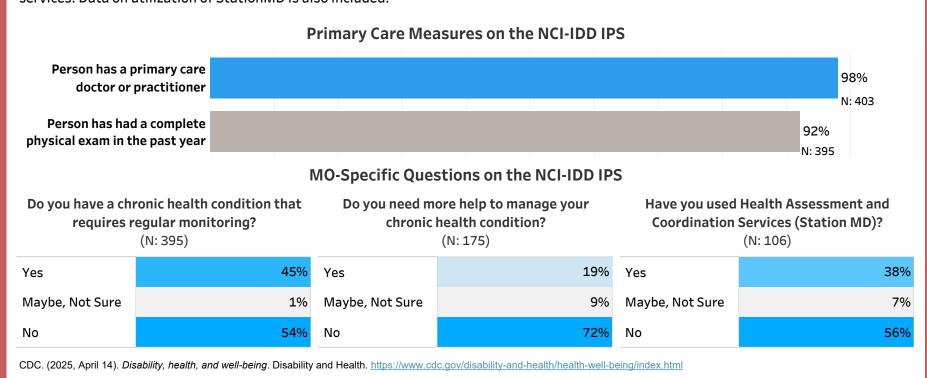
MOQO: Healthy Living

Primary Care and Chronic Health Conditions

According to the CDC (2025), people with disabilities require healthcare that treats the "needs of the whole person" and not just the needs related to a disability. Like anyone, a person with a disability needs a primary care practitioner who they see for regular check-ups. Having access to primary care is even more important when the person has chronic health condition(s).

The **NCI-IDD In-Person Survey (IPS)** asks about primary care. In addition, the Division has added state-specific questions to the survey on chronic health conditions and managing them. Data is also collected on StationMD, which is a telehealth service that allows for immediate assessment and healthcare coordination.

This dashboard showcases MO data. The Division can use this to understand the primary and chronic health needs of those receiving services. Data on utilization of StationMD is also included.





State Operated Programs Workforce

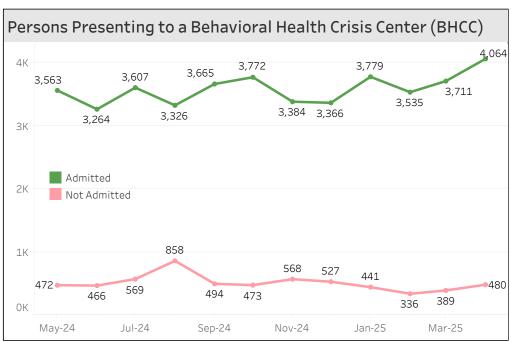
Count of Consumers by Program June 2025	:
Grand Total	404
Bellefontaine Habilitation Center	81
Higginsville Habilitation Center	43
Northwest Community Services	108
Southeast Missouri Residential Services	66
Southwest Community Services	38
St Louis Developmental Disabilities Treatment Center	68

Direct Support Professional Absenteeism Reasons						
	Jan 2025	Feb 2025	Mar 2025	Apr 2025		
# of Staff Holdovers (volunteer/manda	2,244	1,844	2,109	1,630		
Call-ins (unexpected)	1,175	1,055	1,460	1,388		
No Call/ No Show	201	134	131	138		
Pre-Approve Leave (ie. FMLA, vacation, etc.)	2,327	1,914	1,968	1,694		

Direct Support Professional Staffing by Shift April 2025					
Day		l 2025 ening	nig	ht	
7,068 6,69	5,643	5,250	4,587	4,255	
Percent Staffed 93.64%					
ВНС	Need Showed			4,067 4,210	
ННС	Need Showed	1,2	388 219	,,,	
HOPE	Need Showed	472 372			
NWCS	Need Showed]3	4,163 3,622	
ОВ	Need Showed	590 518			
SEMORS: Pop		168 133			
South County	Need Showed	1,560			
St. Charles	Need Showed		2,310 2,265		
SWCS	Need Showed		2,580 2,398		

Direct Support Professional Filled Position Changes						
	Jan 2025	Feb 2025	Mar 2025	Apr 2025		
Employees Started	49	33	46	41		
Employment Ended	34	38	44	29		
Net Employee 15 -5 2				12		
		April 202	25			
	Employees Started	Employme Enc	H1	Net mployee Change		
внс	0		8	-8.00		
ннс	20		9	11.00		
HOPE	1		0	1.00		
NWCS - Higginsville	4		4	0.00		
NWCS - Marshall	4		1	3.00		
NWCS - Raytown	0		0	0.00		
ОВ	4		1	3.00		
SEMORS: Sikeston	3		5	-2.00		
SEMORS: Poplar Bluff	5		1	4.00		

Overdose Prevention DBH Facility Vacancies

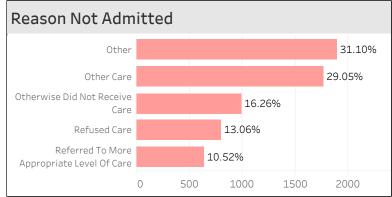


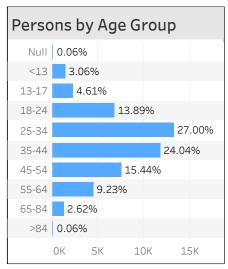
For those presenting at a BHCC (as of 4/30/2025):

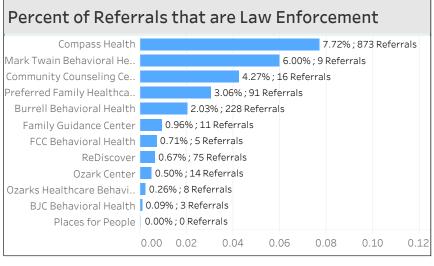
87.63% were admitted **12.37%** were not admitted

59.13% sought help for Mental Health **17.05%** sought help for Substance Use



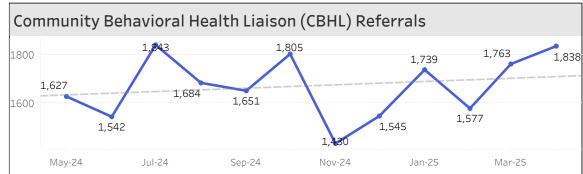


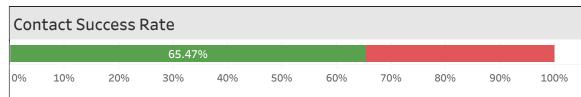


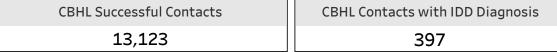


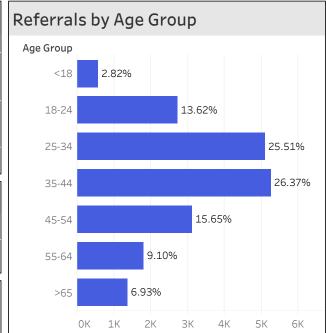
Average Time Sper Enforcement	it by Law
Ozarks Healthcare Behavi	20.71 minutes
Family Guidance Center	14.67 minutes
Ozark Center	13.11 minutes
ReDiscover	9.51 minutes
Burrell Behavioral Health	7.38 minutes
Preferred Family Healthc	6.74 minutes
Community Counseling Ce	6.27 minutes
Compass Health	5.22 minutes
Mark Twain Behavioral He	3.50 minutes
FCC Behavioral Health	3.50 minutes

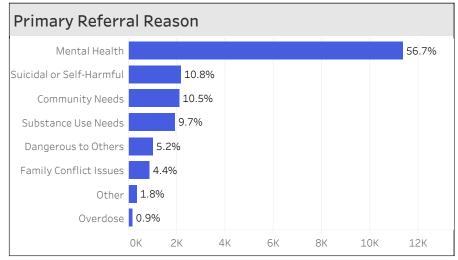
BHCC Activity CBHL Activity YBHL Activity **ASAM TEDS** CPS Status SUD **MAUD Trends** MOUD Trends DBH Facility Overdose Compliance Report Admission Prevention Vacancies Rates Data

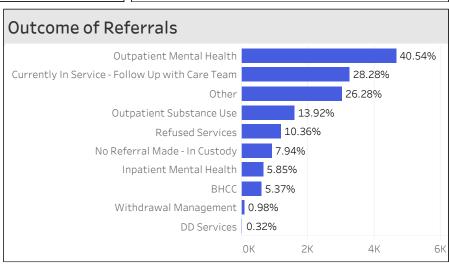


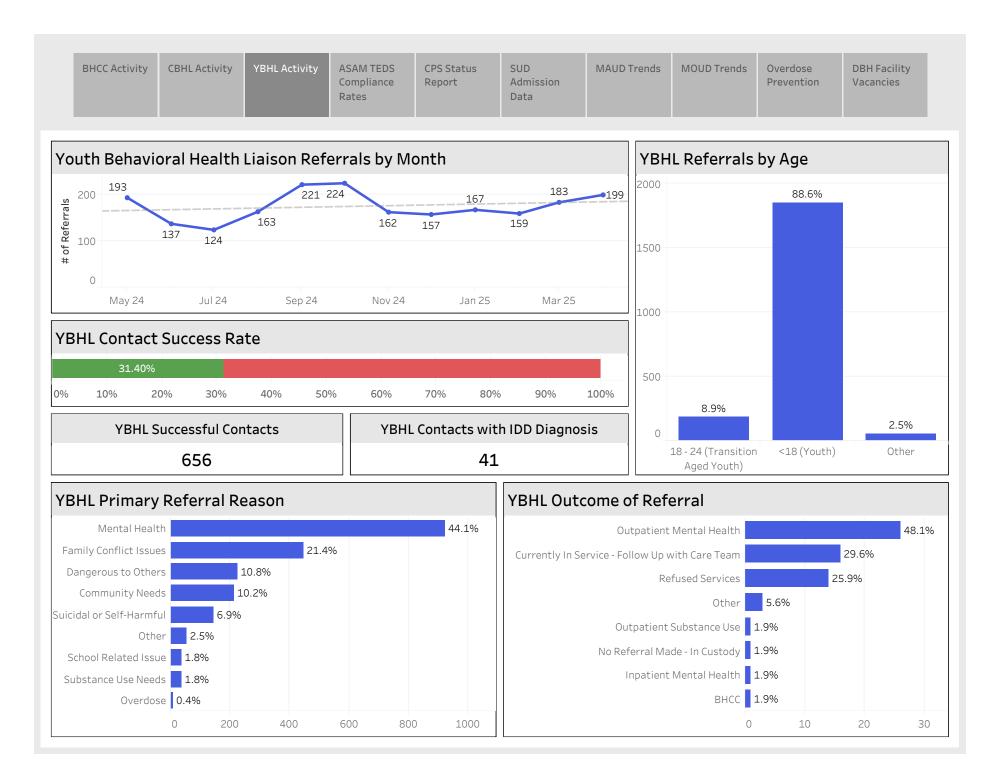












ASAM TEDS Compliance Rates CPS Status Report SUD Admission Data MAUD Trends

MOUD Trends

Overdose Prevention DBH Facility Vacancies

Treatment Episode Data Set (TEDS) Compliance Rates

TEDS data is collected at program assignment, level change (outpatient, intensive outpatient, residential services, withdrawal management, etc.), and program closure.

The goal for providers is to have at least 80% with completions of TEDS data submissions.

State Actual Completed 95,767



State Expected Completed 122,462

Top 3 Providers



Bootheel Counseling Services

0-59%: Non-Compliant



Ozarks Medical Center



80%+: Compliant

Swope Health Services

Bottom 3 Providers





ope Health Services BJK Peoples Health Center North Central MO Mental Healt

Provider	Completed	Expected	Rate
Bootheel Counseling Services	28	28	100.00%
Ozarks Medical Center	25	25	100.00%
SEMOBH	6,726	6,740	99.79%
Family Self Help Center Inc	895	903	99.11%
Westend Clinic	759	768	98.83%
Center For Life Solutions, Inc.	3,242	3,285	98.69%
BHG XXVIII	116	118	98.31%
Community Counseling Center	63	65	96.92%
ReDiscover	3,620	3,743	96.71%
Compass Health Inc.	28,119	29,272	96.06%
BHG XLIII, LLC	267	279	95.70%
Mark Twain Behavioral Health	1,731	1,823	94.95%
BHG XXIX	185	195	94.87%
VCPHCS XV, LLC	353	378	93.39%
Family Guidance Center	1,635	1,760	92.90%
Ozark Center	1,951	2,128	91.68%
DRD Management, Inc.	1,002	1,094	91.59%
BJC Behavioral Health	147	165	89.09%
Queen Of Peace Center	1,722	1,939	88.81%

60-79%: Near Compliant

Provider	Completed	Expected	Rate
		•	
Family Counseling Center, Inc.	5,214	6,359	81.99%
Tri-County Mental Health Services	407	512	79.49%
Preferred Family Healthcare, Inc.	16,797	21,592	77.79%
Gibson Center for Behavioral Change	3,568	4.734	75.37%
Heartland Center for Behavioral Ch	8,295	11,049	75.07%
Clark Center	231	319	72.41%
ARCA	4,759	7,695	61.85%
Gateway Foundation, Inc.	1,132	2,545	44.48%
Burrell, Inc.	2,072	8,018	25.84%
Community Mental Health Consulta	82	388	21.13%
Arthur Center	16	82	19.51%
Salvation Army	334	1,847	18.08%
Metro Treatment Of Missouri, LP	102	596	17.11%
Truman Medical Center Inc	119	934	12.74%
Places For People	13	197	6.60%
Swope Health Services	40	733	5.46%
BJK Peoples Health Center	0	40	0.00%
Hopewell Center	Ó	40	0.00%
North Central MO Mental Health Ce	0	74	0.00%

Data represents a rolling 12 months from 4/1/2024 to 3/31/2025. Information last updated on 6/1/2025. **ASAM TEDS** Compliance Rates

CPS Status Report

SUD Admission Data

MAUD Trends

MOUD Trends

Overdose Prevention **DBH Facility** Vacancies

Status Reports for Mental Health Services

Status Report Type

Admissions

Status reports are required at admission, annual anniversary of that admission, and discharge for all clients who are enrolled in CPR, ACT, or TCM programs. Clients enrolled in other CPS programs will require a status report only if they have two services at least 30 days apart. The status reports collect a client's residential and employment status, education level, and legal involvement.

State Status Reports Completed 25,684



State Status Reports Expected 34,802

Top 3 Providers









Burrell, Inc.



Ozark Center



of Missor	

Compass Health Inc.

Comprehensive Health Systems

Provider	Completed	Expected	Rate
Adapt of Missouri, LLC.	1,076	1,076	100.00%
Compass Health Inc.	8,891	8,914	99.74%
Comprehensive Health Syst	71	72	98.61%
Arthur Center	190	193	98.45%
Clark Center	1,076	1,097	98.09%
North Central MO Mental He	678	696	97.41%
Ozarks Medical Center	488	508	96.06%
Family Counseling Center, In	1,599	1,700	94.06%
Preferred Family Healthcare	410	438	93.61%
Bootheel Counseling Services	419	465	90.11%
ReDiscover	684	778	87.92%
Independence Center	216	247	87.45%
BJC Behavioral Health	2,165	2,507	86.36%

■ 0% - 65%: Non-Compliant ■ 65% - 80%: Near Compliant ■ 80%+: Compliant

Bottom 3 Providers





Provider	Completed	Expected	Rate
Family Guidance Center	1,019	1,183	86.14%
Mineral Area CPRC	19	23	82.61%
SEMOBH	9	11	81.82%
Places For People	349	449	77.73%
New Horizons Community S	44	57	77.19%
Community Counseling Cent	456	610	74.75%
Hopewell Center	513	703	72.97%
Swope Health Services	703	969	72.55%
Mark Twain Behavioral Heal	466	669	69.66%
Tri-County Mental Health Se	227	368	61.68%
Truman Medical Center Inc	255	447	57.05%
Burrell, Inc.	3,028	6,095	49.68%
Ozark Center	403	993	40.58%
BJK Peoples Health Center	230	3,534	6.51%

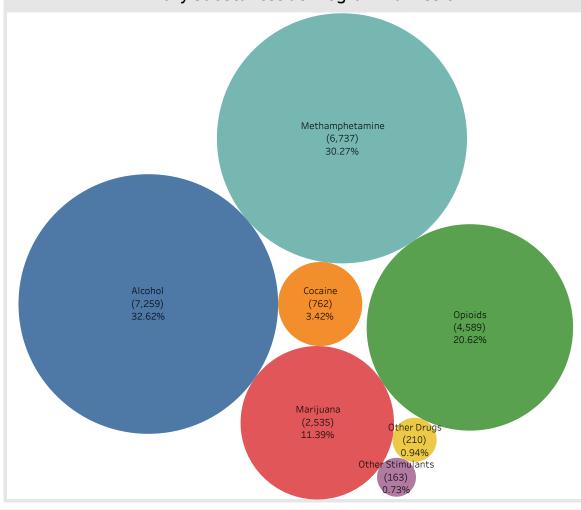
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Primary Substances at Program Admission and Polysubstance Indicators

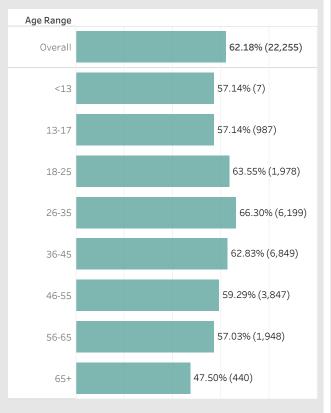
Program Admissions for the time period: 6/3/2024 to 6/2/2025

Programs Included

Primary Substances at Program Admission



% of Program Admissions with Indicated Polysubstance Issue



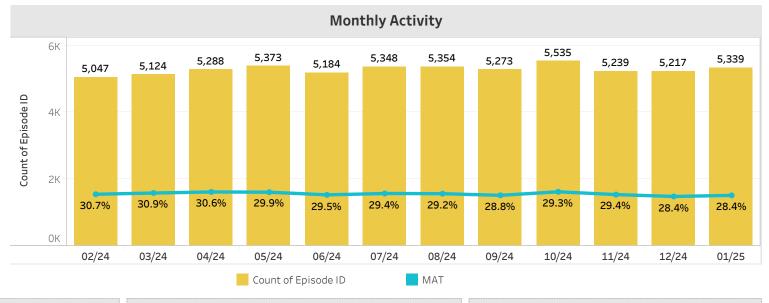
The chart above shows the percent of program admissions where the individual's assessment shows that there are issues with multiple substances. This chart is filtered by the chart on the left (Primary Substance) if a primary substance is selected.

Medication for Alcohol Use Disorder (MAUD) Trends

This visualization shows total number of consumer epsiodes receiving services for an alcohol use disorder (AUD) per month and the rate at which those individuals received a medication for AUD (MAUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.

Monthly Change												
% Change in AUD Episodes	Feb 3.0% ▲	Mar 1.5% ▲	Apr 3.2% ▲	May 1.6% ▲	Jun -3.5% ▼	Jul 3.2% ▲	Aug 0.1% ▲	Sep -1.5% ▼	Oct 5.0% ▲	Nov - 5.3% ▼	Dec - 0.4% ▼	Jan 2.3% ▲
% Change in MAUD Episodes	4.0%▲	2.4%▲	2.0%	-0.4%▼	-5.0%▼	2.7%▲	-0.4%▼	-3.1%▼	7.0%▲	-5.2%▼	-3.6%▼	2.2%





Year-Over-Year Change # of AUD Episodes

Year-Over-Year Change # of AUD Episodes with Medication

Year-Over-Year MAUD Rate Change

10.3%

4.1%

-1.6%

Data Updated: June 1, 2025

* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

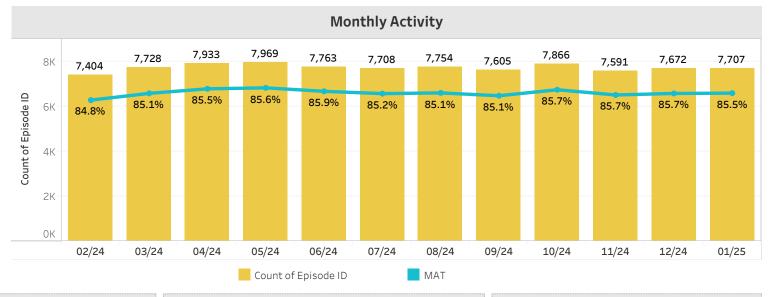
BHCC Activity CBHL Activity YBHL Activity **ASAM TEDS** CPS Status SUD MAUD Trends MOUD Trends DBH Facility Overdose Compliance Report Admission Prevention Vacancies Rates Data

Medication for Opioid Use Disorder (MOUD) Trends

This visualization shows total number of consumer epsiodes receiving services for an opioid use disorder (OUD) per month and the rate at which those individuals received a medication for OUD (MOUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.







Year-Over-Year Change # of OUD Episodes

Year-Over-Year Change # OUD Episodes with Medication

Year-Over-Year MOUD Rate Change

2.6%

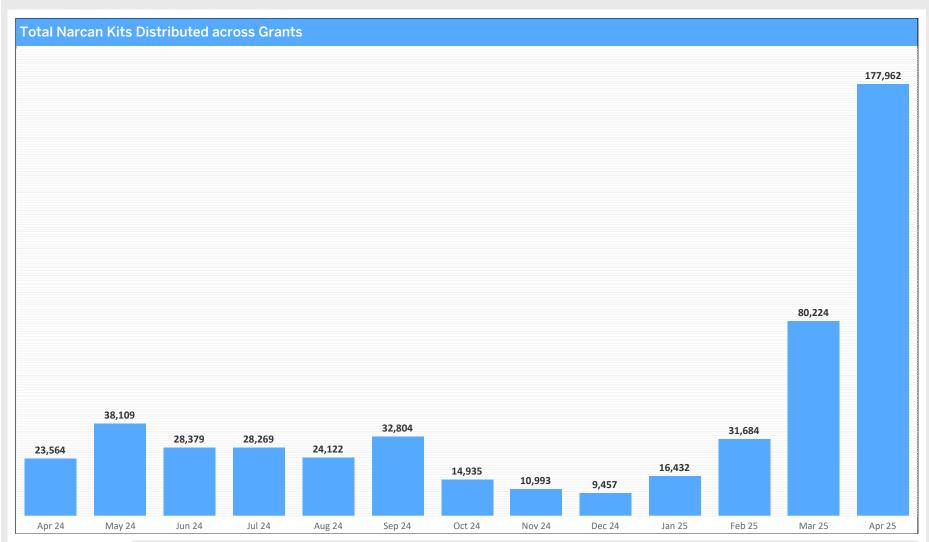
1.3%

-0.1%**T**

Data Updated: June 1, 2025

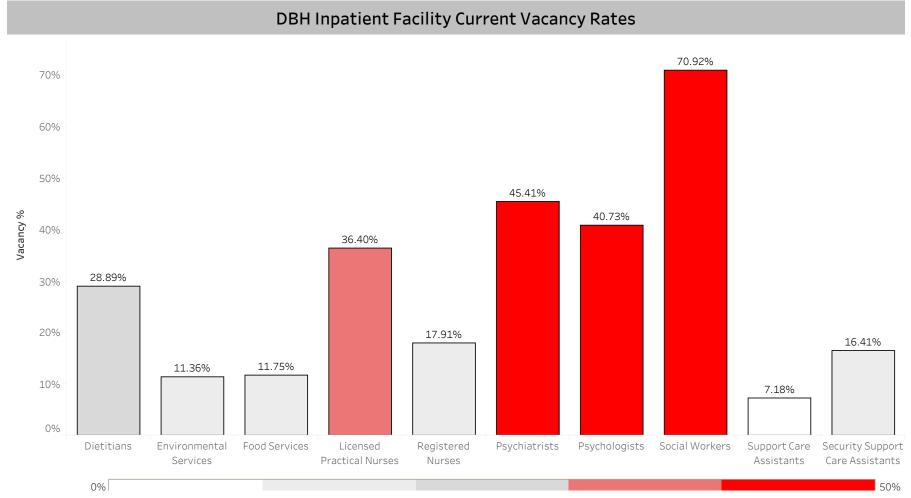
* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

BHCC Activity	CBHL Activity	YBHL Activity	ASAM TEDS Compliance	CPS Status Report	SUD Admission	MAUD Trends	Overdose Prevention	DBH Facility Vacancies
			Rates		Data			





These data show the number of Narcan kits distributed across all opioid related grants by month.





Inpatient facilities often cover shifts using voluntary second appointments, part-time appointments, voluntary overtime, mandated overtime, and by using staff from contracted staffing agencies. In some cases, vacancy rates reduce the number of beds available for use at facilities.

Security Support Care Assistants are utilized at Fulton State Hospital within the high security units and the sex offender rehabilitation and treatment units at both Fulton State Hospital and Southeast Missouri Mental Health Center.